

crystal fleming

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904 Lost Creek Circle, Stone Mountain, GA

Portfolio: www.808designs.net

EDUCATION

B.A. in Graphic Design & Media Arts (May 2016)
Southern New Hampshire University

B.S. in Computer Information Systems
DeVry University

TECHNICAL SKILLS

Microsoft Office – Adobe Illustrator
Adobe Photoshop – Adobe InDesign
HTML – ASP – CSS – SQL

WORK EXPERIENCE

Graphic Design Intern, August 2015 – present

Tourbillon Alliance Partners

- Create custom web graphics for internal social media posts, and external business partners

Application Support Analyst, April 2007 – present

TransUnion

- Provide technical support for domestic and international internal users, and external business customers
- Perform system monitoring and network testing
- Create, track, and research support tickets
- Write and execute database queries
- Perform remote software installs
- Assist with training new hires and creating training documentation
- Gather data and create monthly ticketing reports
- Research business customer transactions
- Create and manage internal and external user accounts
- Assist application users via phone, e-mail, and Lync

Freelance Graphic Designer, November 2008 - present

- Create page layouts for print
- Design flyers, DVD cover inserts, and logos
- Create custom images and content for web and print
- Web design and site updates

Art Design Intern, June 2010 – September 2011

Atlanta Girl Magazine

- Designed ad layouts for print magazine
- Created custom graphics for flyers and advertisements
- Updated/altered existing print and web images
- Designed custom slides PowerPoint presentations

Information Technology Intern/Report Developer, August 2006 – March 2007

TransUnion

- Formatted Actuate reports for business customers
- Wrote and updated queries for report generation

Database Administrator, October 2004 – October 2005

Triple-I Corporation / WHINSEC at Ft. Benning

- Developed and maintained SQL database
- Designed front-end interface